

Bransby Horses Accessibility Statement 2019

Introduction

Bransby Horses is a registered equine welfare charity (charity Number 1075601) situated in the small hamlet of Bransby, 8 miles outside the historic city of Lincoln. Access to the site is situated on flat land with small country lanes.

We are a working farm and visitors are able to wander around the yards and walkways at their leisure, seeing the valuable work we do with the horses, ponies, donkeys and mules in our care.

We have over 400 animals for you to see, with information boards throughout the yards. We have excellent visitor facilities throughout site, starting with your welcome at our Visitor Centre, which opened in 2013. Please allow between 1.5- 2 hours to see all of our site. Entry is free, though we appreciate a donation to contribute to our ongoing welfare work.

We have a Gift Shop and Feedroom Cafe that have good wheelchair access, adequate seating and is level throughout. We have a wheelchair available for loan for a small returnable deposit of £10.

All measurements in this Access Statement are approximate. For further information or to confirm any details, please contact us on the numbers provided at the end of this document.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01427 788464 or email mail@bransbyhorses.co.uk.

Pre-Arrival

- For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using www.transportdirect.info; simply enter your postcode and ours, LN1 2PH.
- The nearest railway station is Saxilby, which is 3 miles by car. Taxis are available see contact details (below) for information.
- There are no direct buses to Bransby village, however call connect buses can be booked in advanced.

- Our website is www.bransbyhorses.co.uk which gives a good insight into our work and will help you to plan your day with us.

Car Parking and Arrival

- There is ample car parking on site with 3 designated spaces providing wide access (approximately 1200mm wide) for disabled visitors, 3 designated mother and baby parking spaces and 3 mini bus spaces.
- There is a 1200mm safe zone to the rear of the parking space for boot access and cars with rear hoists.
- The access to these disabled parking spaces has preferred route access in order to avoid travel directly behind parked cars.
- The distance from the first space to the Visitor and Education Centre entrance is approximately 60 feet.
- 37 x Standard car parking spaces are 2400mm x 4800mm size.
- The main on-site car park has a tarmac finish road with paved parking spaces, leading in to the Visitor and Education Centre.
- There is also provision for 117 vehicles of over flow car parking on stoned surface.
- Car parking is free of charge.
- On the days of our three fayres (the first Sunday in June and last Sunday is September), (Christmas) the main car park is reserved purely for disabled visitors.
- Access in to the Visitor and Education Centre is up a dropped curb, between bollards placed 37" distance apart for added safety.
- Flood lighting is used throughout the car park for high visibility.
- There is a drop off point at the Visitor and Education Centre entrance with a dropped curb.

Visitor Centre

The main doors in to the Visitor and Education Centre are on sensors and remain open until the doorway is cleared.

- The main doors to the Visitor and Education Centre open to allow 35" clear access space.

- The flooring is laid to stone tiling throughout, with a small short-pile carpeted area at the main entrance as a safety feature for during wet weather.
- There are no steps into the building.
- The main visitor reception is situated on the ground floor, just two metres from the main entrance.
- The flooring throughout is level with no steps or ramps.
- The area is well lit with ceiling spot lights throughout.
- The main counter at the reception stands at 37", reducing down to 30" at the side to allow easy access for disabled visitors or children. This can be lifted when required.
- The Gift Shop and Feedroom Cafe both have a hearing loop for those who are hard of hearing.
- A wheelchair is available for loan throughout your visit if required.
- There is a double door fire escape by the Visitor Centre reception desk, which opens to allow a clear 38" access.
- There is a second double door fire escape by the lift, which opens in an outward direction to allow a clear 38" access.
- The Visitor Centre has a 5 person, 410kg capacity lift which allows disabled access to the offices and business meeting room on the first floor.
- The lift door allows a clear 36" access and the control buttons and alarms are 35" from ground level. The emergency phone is approximately 25" from ground level and connects to the Visitor Centre reception. Use of the lift is by permission only and a key must be obtained from the reception desk.
- If the first-floor meeting room is in use during an evacuation, there is an 'Evac slide board) located at the top of the stairs, by the lift. There are members of the Visitor Centre team trained in its use and various other employees throughout the charity.

Attractions

The Horse Sense room displays educational information of equines. The font size is large and easily read, and are accompanied by a variety of graphics. The language used throughout site is English (UK).

- Our site does not currently have any Braille translations.

- All of our internal displays are highlighted by plain ceiling spot lights.
- The Horse Sense room is accessed via a ramp and through a door which can be pushed with one hand and stays open until manually closed.
- The main access doors open to allow 44" clear access.
- The floor surface in the Horse Sense room is stone tiling.
- There are benches placed around the walkways to allow rest breaks to all visitors.
- There is a video on display in the Feedroom Café showing our work in welfare.
- We offer a variety of tours, meet and greets and educational demonstrations and presentations suitable for all.
- The Rehoming Centre offers easy access with a concrete floor, large open spaces for maneuverability and an entrance measuring approximately 128" clear access with large sliding doors.
- The stables themselves have a lower solid section door measuring only 30" height for all to have the opportunity to interact with the animals.
- Viewing of the animals in training is available for all as a standard farm gate is used, which can be seen through at any height.
- Around the site there are interactive quiz board for visitors to enjoy. These are erected at a height of approximately 35" from ground level.
- The door way to the Donated Goods and Tack Shop measures 42" clear access

Public Toilets

There are two disabled toilets located on site. One to the right-hand side of the Visitor Centre, through the Gift shop, the second at the visitor toilet block located near the Field View Cafe.

- There is one accessible toilet which is unisex. The door can be opened with one hand by the handle which is approximately 40" from ground level.
- The toilet has a standard flush capability.
- The disabled toilet has a door width of approximately 39".

- The toilet stands at 20" sitting height and has a lower back support mounted.
- The sink stands at 28" height, with left and right levered taps.
- The soap and tissue dispensers stand at 30" height
- The hand dryer is motion activated and stands at 37" height.
- There is space for a wheelchair to maneuver the left of the toilet.
- There are fixed support rails to the left of the toilet. One vertical and one horizontal.
- There is a pull-down arm rest mounted on the wall to the right of the toilet.
- There is a fixed support rail mounted on the back of the toilet door.
- There is a red cord emergency assistance call system in place, which can be heard through the visitor and Education Centre.
- The lighting is controlled by a motion sensor.
- The floor is non-slip laminate.

Catering

- The Feedroom Café is located to the left of the Visitor and Education Centre, through the gift shop on the ground floor.
- The floor is a stone tile and there are no steps or ramps to access.
- The layout is open plan with furniture not fixed so that it can be moved round.
- The tables stand at approximately 31" from the ground and the chairs stand at 18" from the ground. The chairs do not have arm rests.
- There is a sofa area available for use. The table stands at 18" from the ground and the seats stand at 17" from the ground.
- The lighting is predominantly bulb with up/down lights mounted on the walls.
- The Feedroom Café offers vegetarian and gluten free options.
- Service in the Feedroom café is self-service.
- The catering staff are happy to discuss ingredients, intolerances and menu options with our visitors.
- The café counter stands at approximately 33" high.
- Here are two toilets located by the café, however these are not set up for wheel chair or push chair users.

- There is a fire escape in the Feedroom Café which is located by the counter. The door offers approximately 35" clear access and opens in an outward direction.
- The café has a hearing loop for visitors who are hard of hearing.
- The Field View Café is open seasonally from April to September.
- The service window stands at 43 inches.
- The seating outside of the Field view Café is on both hard standing and grassed areas.
- Benches are also available which stand at 30 inches high.

Shops

- The Gift Shop is located in the centre of the Visitor Centre.
- The main doors in to the Visitor and Education Centre are on sensors and remain open until the doorway is cleared.
- The main doors to the Visitor and Education Centre open to allow 35" clear access space.
- The flooring is laid to concrete tiling throughout, with a small short-pile carpeted area at the main entrance as a safety feature for during wet weather.
- There are no steps into the building.
- The gift shop is open plan with large spaces for maneuverability.
- The counter stands at approximately 38", reducing down to 30" at the side for easy access.
- The goods displays are on fixed shelving with the lowest shelf being at 28" from ground level up to 64" from ground level for the highest shelves.
- The Gift Shop has a hearing loop for visitors who are hard of hearing
- Please ask staff for assistance, they are always willing to help.
- There is a fire door located to the side of the reception desk. There is a step down out of this fire escape though assistance is always available.

Outdoor Facilities

The charity has a wooden play park covered with woodchip. Unfortunately, this area is not suitable for wheelchair users

There is play equipment provided on the grass area outside of the play park which will be suitable for wheelchair users.

- There is a picnic area and a wooded memorial garden which are both situated on even well-draining grass land. In extremely wet weather this area may not be accessible.
- The main walkways are predominantly chalk/rubble and are accessible by pushchairs and wheelchairs in most weathers. They are relatively even with minimal hills.
- The main walkways are approximately 120" wide.
- There are seating areas around the walkways.
- There are no paths along the main road running through Bransby village. We recommend that visitors do not walk down the road. Those that do, do so at their own risk. The walkways onsite provide access to all areas of the farm.
- If assistance is required while on site, members of staff have radios to call for help if required.
- There are gates around site to ensure the protection of our animals and to protect visitors in case of farm machinery moving around site. These gates swing both ways and are secured by a closure of which the highest is approximately 56" from the ground.

The Lodge is accessed by the main track from the VC yard, it has a large double door to front and rear of the building.

The flooring is a vinyl covering there is a small step into the building but easily accessible by wheelchair, there is a large toilet present within this area, heating is provided by air conditioning, tables and chairs are provided throughout.

Additional Information

- Dogs are welcomed on site, though we do ask that only guide and assistance dogs are taken into the Feedroom Café. All dogs are welcome in our outside seating area. Dogs are to be kept on leads at all times and bins are provided to clear up after them.

- Dog stops with water bowls are located in the Visitor Centre Courtyard near the hand wash station, in the café outside seating area and at the Donated Goods and Tack shop.
- Hand wash areas are located at the back of the Visitor and Education Centre courtyard, at the bottom of Alfred's Amble walkway and on the main yard opposite the information point.
- Hand sanitizers are located in the Visitor Centre Courtyard, behind the Horse Sense Room, on the main yard near the toilets, on the Peter Hunt yard at the start of Philly's Footpath, on Johnsons Jaunt and at Walkland's Farm.
- The Emergency evacuation arrangements will be led by the duty manager and staff present at the time.
- All visitors are required to make their way to an assembly point in the event there is an incident, staff will advise visitors of the need to do this and where to go as required.
- Please be aware that Bransby Horses is a working farm and as such there will be machinery and vehicles moving around site, as well as horses being moved. Please be vigilant at all times.

Future Plans

- The website www.bransbyhorses.co.uk is currently being redeveloped and will be in place by the close of 2019.

Contact Information

Address (Inc postcode):	Bransby Horses Bransby Lincolnshire LN1 2PH
Telephone:	01427 788464
Email:	mail@bransbyhorses.co.uk
Website:	www.bransbyhorses.co.uk
Opening Hours	Open Daily 10am-4pm (excluding Christmas Day, Boxing Day and New Year's Day)
Local Public Transport:	Call Connect 0845 2343344





